

# ECare™ Contract

## Product Sheet

**Independent Global Service Provider of Ruston (RGT, EGT) and Siemens small gas turbines for Oil & Gas, Power and Industrial applications**

### You Choose Your Scope, We Deliver

- Comprehensive framework to routine and unscheduled events (as required) and ensure an optimum operation and controlled expenditure is achieved
- Suitable for operators who want to contain all of their routine maintenance in a fixed price and planned structure
- Many have maintenance teams at site but prefer to set their operation expenditure associated with routine maintenances fixed for a specific period
- Standard scope that is required to ensure health, integrity and reliability of the package for its life cycle
- Contract duration is minimum 1 life cycle (6 years)

### You Build a Scope, We Deliver

- Designed to meet requirement for routine maintenance of operators who may have their own maintenance team, with technical capability and tooling available at site and need their annual services being scheduled with Field Service Representatives and spare parts are planned and available based on a tailor-made Contract.
- Supply of all spare parts and provision of manpower for Annual (8K hrs) routine inspections, managed by a single point of contact (Contract Manager) as minimum.
- Client to select every other service as options to give operators flexibility to decide which additional service is required for their operation/site and have 100% visibility on cost compared to provided services, Contract duration is per Customer's Requirement

### Optional Scope

- Guaranteed availability of Replacement Core Engine
- Guaranteed Engine Availability (linked to KPI)
- Driven Equipment Scheduled Maintenance
- Training
- Managed Inventory Service
- Driven Equipment Un-Scheduled Maintenance
- Remote Monitoring\*\*

### Base Scope - ECare™ Flexi

- Single Point of Contact
- 8,000 hrs Annual Inspection
- Spare Parts & Labour Included
- Field Engineer Mobilisation
- Accommodation and Expenses
- Ad Hoc Field Service

### Add-on Options

- Remote Monitoring\*\*
- Training

(\*\*) Subject to compatibility of controls system

### Basic Scope - ECare™ Standard

- Single Point of Contact
- 8,000 hrs Annual Inspection (Spare Parts & Labour)
- Mobilisation, Accommodation and Expenses
- Ad Hoc Field Service Support
- 24-Hour Technical Help Desk Support
- 8,000 hrs Gearbox Routine Maintenance
- 24,000 hrs Gas Generator Service Exchange (subject to engine type)
- 24,000 hrs Gearbox Routine Maintenance
- 48,000 hrs Gas Generator Service Exchange
- 48,000 hrs Power Turbine Service Exchange, (Twin shaft only)
- 48,000 hrs Gearbox Routine Maintenance
- 96,000 hrs Power Turbine Service Exchange, (Twin shaft only)
- Initial Equipment Audit / Turbine Health Check
- Emergency Call-out for Unscheduled Events (10 man days per year & guaranteed response time)
- Spare Parts Logistics Support
- Package Parts & Components Repair
- Frontline Spares Inventory at Site

### Engine Options

- 8,000 hrs Gas Generator Overhaul
- 24,000 hrs Gas Generator Service Exchange
- 48,000 hrs Gas Generator Overhaul
- 48,000 hrs Gas Generator Service Exchange
- Engine Lease Availability
- Guaranteed Availability of Replacement Core Engine
- Guaranteed Engine Availability (linked to KPI)

### Power Turbine Options

\*where applicable to engine type\*

- 48,000 hrs Power Turbine on-site Inspection
- 48,000 hrs Power Turbine Overhaul
- 48,000 hrs Power Turbine Service Exchange
- 96,000 hrs Power Turbine Overhaul
- 96,000 hrs Power Turbine Service Exchange

### Spare Parts Options

- Spare Parts Logistics Support
- Managed Inventory Service
- Package Parts & Components Repair
- Frontline Spares Inventory at Site

### Field Service Options

- 24,000 hrs Gas Generator on-site Inspection
- (Spare Parts & Labour)
- 24-Hour Technical Help Desk Support
- Initial Equipment Audit / Turbine Health Check
- Emergency Call-out for Unscheduled Events (10 man days per year & guaranteed)

### Driven Unit Options

- 8,000 hrs Gearbox Routine Inspection
- 24,000 hrs Gearbox Routine Inspection
- 48,000 hrs Gearbox Routine Inspection
- Driven Equipment Scheduled inspection
- Driven Equipment Un-Scheduled service

EthosEnergy is a leading independent service provider of rotating equipment services and solutions to the power, oil & gas and industrial markets. Globally, these services include facility operations & maintenance; design, manufacture and application of engineered components, upgrades and re-rates; repair, overhaul and optimization of gas and steam turbines, generators, pumps, compressors and transformers; delivery of gas turbines and generators, and supply of overhauled and warranted equipment on a FAST TRACK basis.